March 28, 2019

TO ALL RFP RECIPIENTS:

For UOSA RFP **19-10, Mobile Device Preventative Maintenance Application**

SUBJECT: Addendum #3

The above numbered solicitation is amended as set forth below. The hour and date specified for receipt of offers:

| **x** | is not extended; Offers due April 9, 2019 2:00PM as set in Addendum # 2

| | is extended;

OFFERORS MUST ACKNOWLEDGE receipt of this Addendum by one of the following methods:

a. By SIGNING and RETURNING (1) copy of this Addendum with the bid or proposal;
b. By acknowledgement of this Addendum on Transmittal Form submitted with the proposal;
c. By referencing its receipt in your Transmittal Letter

If by virtue of this Addendum if you desire to change a proposal already submitted, such change may be made by letter, provided it includes reference to the solicitation and this Addendum and is received prior to the due hour and date specified.

DESCRIPTION OF ADDENDUM:

1. **Q & A:** Answers to all questions received before the deadline have been provided as Exhibit A attached to this addendum.

All other Terms, Conditions, Tables, Charts and Specifications, and Drawings not otherwise changed remain as originally stated or as shown.

ISSUED BY:
Upper Occoquan Service Authority

_____ 3/28/2018
Dustin Baker, Senior Buyer   Date

ACKNOWLEDGED BY:

_____
Company/Offeror Name

_____   _____
Signature of Authorized Agent   Date

_____
Printed/Typed Name

1. What is your current JDE tools release version? We understand the apps release version is 9.0.

    Our current tools Release version is 9.1.5.10.

2. Is UOSA currently using AIS server? Should we include the installation and configuration of AIS server as part of this project?

    UOSA will likely have to provide a Virtual server to act as the traffic cop for mobile applications.

3. Is UOSA planning to handle distribution of the mobile app?

    Yes

4. Is UOSA currently using a mobile device management (MDM) solution?

    No

5. Does UOSA have other mobile apps currently being used by the field users?

    None related to JDE.

6. What login security requirements (beyond JDE login) are required? Any SSO needs?

    UOSA does not currently have SSO implemented. The plan is to use the JDE security settings.

7. Are devices specific to a person or will they be expected to be used by multiple people?

    Multiple people.

8. What accommodation needs to be made to forcibly return a PM book? This would be in case a device is lost or wiped. The capability may already be part of JDE.

    If a tablet is lost or wiped, the data is lost and cannot be returned. The PM book has to be "unlocked" and reissued.

9. Will photos and a plain text media object be attached to a PM book before it is reserved by field staff?

    Yes, the app should have that capability. We currently have some procedures in hard copies format that we would like to be able to attach as pdf.

10. Page 14 mentions that the Final Presentations have to be made at UOSA. We are located in Houston Texas and want to see if the presentations can be made using Zoom with video conferencing to manage the costs.

    It has to be on site at UOSA.

11. Can you clarify if the task of reading the meter should be supported by the app? Will the user enter the meter reading or the mobile device is supposed to pick up the meter reading directly?

    Meter readings are separate from the app. As indicated in the solicitation meter reading updates are handled by office staff.

12. Section 2.1 says the solution must be compatible on existing Samsung S2 and S3 tablets, but is it desired to have the solution built on an OS-agnostic mobile application development platform to allow for expansion to iOS devices in the future?

UOSA does not have plans to integrate iOS onto the business network, thus those devices will not be supported by IT staff.

13. Is a single application that includes both the Trade Managers' and field staff versions acceptable, and user security drives which user interface he/she views?

    The solicitation states that "the application shall include two versions". The term "version" implies the interface the user sees. What version the user sees depends on their role (which is determined by JDE settings). A Trade Manager shall be able to also perform PM by clicking on the "Trades PM Page" button and get the field staff view.

14. Is it expected that any photos/video captured and attached to a PM will be integrated into JDE as Media Objects or remain solely in the developed app?

    We want them to be integrated as media objects in JDE.

15. Is there any need or flexibility for other platforms and form factors, iOS (IPhone/IPads), Android Phones? Or do you want to save cost in locking the app to Android Tablets?

    See answer to 12. above regarding iOS compatibility. We don't want to exclude the possibility of other Android devices.

16. Do we need a specific authorization or contract vehicle to apply for this RFP?

    No

17. Instead of a different version of APP, would you be open to one APP having different capabilities based on who logs in to the application?

    See answer to 13. above.

18. We feel we can integrate into the REST APIs for JD Edwards effectively. Do you have experts on your end to help with security on the JDE API?

    No

19. Can you confirm that this application will require Android only (not iOS)?

    See answer to 12. above.

20. The mobile application will only be used on Samsung S2 and S3 tablets. Is this correct?

    No, the application shall be Android based and compatible with current UOSA Samsung S2 and S3 tablets. We don't want to exclude other future Android devices.

21. What are some of the live updates that UOSA is anticipating in the future as the Wi-Fi improves on campus? Are these notifications that you anticipate to add to the mobile app?

    With live updates it is meant that PM task data will be uploaded directly/regularly to JDE and not be stored locally on the device until the book is returned.

22. When is the update to J D Edwards 9.2 expected?

    Pending Budget approval: Next fiscal year (July 1, 2019 to June 30, 2020).

23. What is the maximum number of photos that can be attached to a PM task?

    You tell us. We currently have no photos attached to the hard copies.

24. What kind of text media can be attached to a PM task- word document (.doc), pdf? Can you please provide different kind of files that can be attached?

Currently we mostly use: .pdf, .xlsx, .docx, and . jpg. But that does not exclude the possibility of expanding this in the future.

25. In order for us to streamline the technical options for this effort and align them to the budget, can you provide the budget range for this project?

It is UOSA's policy not to reveal budgetary information during the solicitation process in order that the proposed prices are realistic and reflect current market conditions. Upon request, pricing can be made available after receipt of proposals.

26. Will there be the need for a demonstration of the solution at some point?

Finalists in the selection process may be required to perform oral presentations and demonstrations as part of the selection process. Presentations would not occur until after proposals have been submitted and reviewed.